

## BIDDER QUESTIONS/ANSWERS

8/11/2015

Organization name: **Collier County Clerk of the Circuit Court**

Question: Can we submit the bid via e-mail or is it mandatory to submit the hard copy?

**Answer: Either is acceptable**

Question: As per the RFP, Exhibit D, which states SWORN STATEMENT UNDER SECTION 287.133(3)(a) is required. Can the same be signed and notarized by the U.S. Embassy in India as our Director is currently in India?

**Answer: To be clear, this bid is an IFB, not an RFP. The statement would need to be signed by an official notary at the U.S. Embassy.**

Question: Whether they need L1 or L2 assessment? ie. VA&SCA?

**Answer: Both - as outlined in the Scope of Work.**

Question: What is strategic risk assessment mean here?

**Answer: We are seeking a standard risk assessment using the accepted definition: "A risk assessment is a process by which to determine what information resources exist that require protection, and to understand and document potential risks from IT security failures that may cause loss of information confidentiality, integrity or availability. The purpose of a risk assessment is to help management create strategies and controls for stewardship of information assets."**

Question: What does platform-specific risk assessment mean here?

**Answer: Risk assessment based on the hardware and software used by our organization, as outlined in the scope of work.**

Question: What type of Social Engineering is to be done? Phone or Phishing E-mails?

**Answer: Any and all aspects of Social Engineering to include: Physical on-site, Phone, Email, etc.**

Question: Are there any compliance drivers for this assessment or is this best practices, what are they?

**Answer: Best practices**

Question: How many external devices/systems/IP addresses do you want to have tested?

**Answer:** Previously answered, please see <https://www.collierclerk.com/images/resource-library/pdf/purchasing/IFB 2015-013 Bidder Questions and Answers 8-6-15.pdf>

Question: How many internal devices/systems/IP addresses do you want to have tested?

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Question: How many web applications do you want to test externally?

**Answer:** 5

- a. Would web applications be blackbox (unauthenticated) or whitebox (authenticated)?

**Answer:** (3) whitebox and (2) blackbox

- i. If whitebox, how many roles does the application support?

**Answer:** (2) whitebox applications support (2) roles, and  
(1) Whitebox application supports (1) role

- b. What would be a general estimate of POST fields that we would be testing?

**Answer:** We estimate 15-20

Question: How many web applications do you want to test internally?

**Answer:** N/A

Question: Approximately how many soft (human) targets are being requested to perform Social Engineering on?

**Answer:** 10

Question: Will the social engineering be inclusive of client-side attack, spear-phishing, or a combination of both?

**Answer:** Both