

Q and A:

Question # 1 – Can we get credit/debit/e check volumes for Criminal Fines and Citations?

Answer – Please see attached statement showing debit/credit processing volumes for November 2017. The Clerk's Office does not currently process payments via e check.

Question # 2 – Could we also get the average transaction amount for both Criminal Fines and Citations?

Answer – Please see attached spreadsheet showing the average transaction amount for each type of transaction processed by the Clerk's Office for the fiscal year 2017, including Criminal Fines and Citations. Note these are total transaction volumes, regardless of payment method.

Question # 3 – Do the residents pay the credit card fee today or does the County absorb card fees?

Answer – The residents pay the credit card fee currently; we do not anticipate changing this policy.

Question # 4 – Who is your current credit card processor for these payments?

Answer – The current credit card processor is Priority Payment Systems.

Question # 5 – Is there a pre proposal meeting for this RFP?

Answer – No.

Question # 6 – Will the County consider other payment solutions that can help the county in addition to the ones that are being requested?

Answer – Yes, the Clerk's Office will consider other payment solutions.

YOUR CARD PROCESSING STATEMENT

Merchant Number [REDACTED]
 Customer Service 1-800-935-5861

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 Statement Period 11/01/17 - 11/30/17

View your statement online - Visit [my.statement.com](#)

Card Type	Average Ticket	Total Gross Sales You Submitted		Refunds		Total Amount You Submitted
		Items	Amount	Items	Amount	Amount
MASTERCARD	\$217.92	106	\$23,099.50	0	0.00	\$23,099.50
MASTERCARD DEBIT	\$168.85	200	\$33,832.78	6	\$1,178.00	\$32,755.78
AMEXCTO43	\$204.59	98	\$20,050.00	0	0.00	\$20,050.00
VISA	\$205.78	176	\$36,218.00	0	0.00	\$36,218.00
VISA DEBIT	\$179.73	734	\$131,200.58	7	\$539.00	\$130,661.58
DISCOVER ACQ	\$345.13	15	\$5,177.00	0	0.00	\$5,177.00
Total		1,329	\$248,677.84	13	\$1,715.00	\$247,962.84

View your statement online - Visit [my.statement.com](#)

Date Submitted	Batch Number	Submitted Amount	Third Party Transactions	Adjustments/Chargebacks	Fees Charged	Funded Amount
11/01/17	00100105322	\$7,747.00	0.00	0.00	0.00	\$7,747.00
11/01/17	110117AR001	0.00	0.00	\$286.00	0.00	-\$286.00
11/01/17	110117AR001	0.00	0.00	\$141.00	0.00	-\$141.00
11/02/17	00100106334	\$12,314.00	0.00	0.00	0.00	\$12,314.00
11/03/17	00100107339	\$10,670.00	0.00	0.00	0.00	\$10,670.00
11/06/17	00100109178	\$5,722.00	0.00	0.00	0.00	\$5,722.00
11/06/17	00100109315	\$15,993.00	0.00	0.00	0.00	\$15,993.00
11/06/17	112117MOADJ	0.00	0.00	-\$188.00	0.00	-\$188.00
11/06/17	112317MOADJ	0.00	0.00	-\$306.00	0.00	-\$306.00
11/06/17	00100110186	\$1,948.00	0.00	0.00	0.00	\$1,948.00
11/07/17	00100111320	\$16,607.58	0.00	0.00	0.00	\$16,607.58
11/08/17	00100112312	\$10,150.00	0.00	0.00	0.00	\$10,150.00
11/09/17	00100113331	\$6,971.00	0.00	0.00	0.00	\$6,971.00
11/10/17	00100114313	\$13,259.00	0.00	0.00	0.00	\$13,259.00
11/12/17	00100116175	\$2,285.00	0.00	0.00	0.00	\$2,285.00
11/12/17	00100116294	\$10,273.00	0.00	0.00	0.00	\$10,273.00
11/13/17	00100117186	\$2,462.00	0.00	0.00	0.00	\$2,462.00
11/13/17	111317PD002	0.00	0.00	\$141.00	0.00	-\$141.00
11/13/17	111317PD002	0.00	0.00	\$645.00	0.00	-\$645.00
11/14/17	00100118310	\$7,007.50	0.00	0.00	0.00	\$7,007.50
11/15/17	00100118302	\$8,695.76	0.00	0.00	0.00	\$8,695.76
11/16/17	00100120332	\$8,288.00	0.00	0.00	0.00	\$8,288.00
11/17/17	00100121302	\$8,628.00	0.00	0.00	0.00	\$8,628.00
11/18/17	00100123186	\$5,221.50	0.00	0.00	0.00	\$5,221.50
11/18/17	00100123294	\$12,168.00	0.00	0.00	0.00	\$12,168.00
11/18/17	112617MOADJ	0.00	0.00	\$306.00	0.00	-\$306.00
11/20/17	00100124192	\$2,929.00	0.00	0.00	0.00	\$2,929.00
11/21/17	00100125312	\$1,904.50	0.00	0.00	0.00	\$1,904.50
11/22/17	00100126318	\$12,158.00	0.00	0.00	0.00	\$12,158.00
11/23/17	00100127278	\$9,412.00	0.00	0.00	0.00	\$9,412.00
11/24/17	00100128144	\$1,506.00	0.00	0.00	0.00	\$1,506.00
11/28/17	00100130185	\$2,767.00	0.00	0.00	0.00	\$2,767.00
11/29/17	00100130178	\$6,131.50	0.00	0.00	0.00	\$6,131.50
11/27/17	00100131178	\$4,496.00	0.00	0.00	0.00	\$4,496.00



YOUR CARD PROCESSING STATEMENT

Merchant Number XXXXXXXXXX
 Customer Service 1-800-935-5961

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 Statement Period 11/01/17 - 11/30/17

Date Submitted	Batch Number	Submitted Amount	Third Party Transactions	Adjustments/ Chargebacks	Fees Charged	Funded Amount
11/28/17	00100132317	\$10,942.00	0.00	0.00	0.00	\$10,942.00
11/29/17	00100133324	\$11,488.50	0.00	0.00	0.00	\$11,488.50
11/30/17	00100134310	\$8,864.00	0.00	0.00	0.00	\$8,864.00
	Month End Charge	0.00	0.00	0.00	-\$3,059.19	-\$3,059.19
Total		\$247,962.84	0.00	-\$441.00	\$3,059.19	\$244,462.65

Collier County, Florida
Collier County Clerk of the Circuit Court
Total Payment Transactions Processed for FY-2017 *
October 1, 2016 - September 30, 2017

	Approx. Number of Transactions		Estimated Total Dollar Value		Avg. per Transaction
Court Related:					
Criminal	12,563	\$	4,389,329	\$	349
Traffic	35,634	\$	5,226,917	\$	147
Probate	10,867	\$	1,921,120	\$	177
Family	2,281	\$	653,801	\$	287
Juvenile	156	\$	15,219	\$	98
Civil	21,063	\$	28,402,830	\$	1,348
Non-Court Related:					
Recording	112,045	\$	108,922,663	\$	972
Value Adjustment Board	615	\$	9,200	\$	15

* - Please note that the Clerk's Office cannot guarantee that these activity levels will be maintained in the future.