

Q and A

Question # 1 – Can the County provide transaction counts and dollar volume by payment type (i.e. ACH/Card/Cash, etc.) for non-court transaction?

Answer – Please see attached spreadsheet entitled “FY-2017 Non-Court Transaction by Payment Type.xlsx”.

Question # 2 – What is the configuration of clerk workstations? Are they thin-clients or actual Windows-based systems with open USB ports?

Answer – The Clerk primarily operates with Windows-based PCs (with USB ports). In addition, Windows-based laptops and some portable devices are used in locations where portability and size are an issue. All counter locations serving the general public with cashiering functions are Windows based PCs.

Question # 3 – How many clerk stations does the County have? How many card readers does the County need?

Answer – The Clerk currently operates approximately 300 PCs; of these, 35 to 40 PCs are used at counter locations. We currently anticipate the need for approximately 25 card readers.

Collier County, Florida
 Collier County Clerk of the Circuit Court
 Total Payment Transactions Processed for FY-2017 *
 October 1, 2016 - September 30, 2017

	<u>Approx. Number of Transactions</u>		<u>Estimated Total Dollar Value</u>		<u>Avg. per Transaction</u>
Court Related:					
Criminal	12,563	\$	4,389,329	\$	349
Traffic	35,634	\$	5,226,917	\$	147
Probate	10,867	\$	1,921,120	\$	177
Family	2,281	\$	653,801	\$	287
Juvenile	156	\$	15,219	\$	98
Civil	21,063	\$	28,402,830	\$	1,348
Non-Court Related:					
Recording	112,045	\$	108,922,663	\$	972
Value Adjustment Board	615	\$	9,200	\$	15

Breakdown of Non-Court Related Transaction by Payment Type:

	<u>Approx. Number of Transactions</u>		<u>Estimated Total Dollar Value</u>
Check or Cash	107,039	\$	84,923,657
ACH - eRecording	5,612		23,811,789
Wire transfer	9		196,417
Total	112,660	\$	<u>108,931,863</u>