## Q and A – Additional Questions:

Question # 3 – What are your current processor fees per department? Is it a flat fee or percentage?

Answer – Card processor fees are as outlined in the agreement previously attached and debited from the Clerk's Agency concentration bank account on a monthly basis. Card users are charged a flat fee of \$5.00 per transaction to cover the total costs (including merchant processing fees) associated with taking online card payments for criminal fines and traffic citations. Recording fees can be paid online via ACH at a flat rate of \$.26 per transaction. Cards are not currently accepted over the counter.

Question # 4 – Would you consider allowing e-check as well?

Answer - Yes.