

Passports

Frequently Asked Questions (FAQ)

Q

DO I NEED TO MAKE AN APPOINTMENT TO GET A PASSPORT?

A

You do **NOT** need an appointment.

Q

WHAT IS A U.S. PASSPORT BOOK?

A

Books are valid for International travel by air, sea, or land.

Q

WHAT IS A U.S. PASSPORT CARD?

A

Cards are only valid for travel by sea & land between the US and Canada, Mexico, Bermuda and the Caribbean. (No air travel)

Q

WHAT IF I NEED MY PASSPORT IN THE SHORTEST AMOUNT OF TIME?

A

You can expedite the passport process by using special mailers and paying additional fees as described above, under EXPEDITE.

Q

I LOST MY PASSPORT, WHAT DO I DO?

A

You must report a lost or stolen passport immediately online or by mail.

Q

HOW LONG DOES IT TAKE TO GET MY PASSPORT?

A

Processing times have increased due to high volume. For more information see [Passport Application Processing Time](#).

Q

HOW CAN I GET INFORMATION ABOUT THE STATUS OF MY PASSPORT?

A

By visiting the [Department of State website](#) or calling 1 (877) 487-2778.